



Health & Human Services

Any of our courses can be delivered on-site or customized to suit your organization. For a complete course listing, consult our most recent calendar or visit our website. Here is a sampling of popular courses in this program area.

Agitation & Excessive Behaviours

Aggression, agitation, and excessive behaviour - everyone has a different understanding, emotion and response to these words. Learn to understand your client's behaviour using a Clinical Practice Guideline framework. Identify the behaviour and classify it to the appropriate category: excessive physical; verbal; and/or emotional. Develop a Care Plan considering environmental alterations, supportive therapies, and pharmacology according to the type of behaviour and the individual.

Autism Spectrum Disorders: POPARD Training

This practical training opportunity, offered in partnership with the Provincial Outreach Program for Autism and Related Disorders (POPARD) is for teachers, paraprofessionals and other educational staff who wish to expand their knowledge, skills and attitudes about Autism Spectrum Disorders (ASD). The instructor will present information and concepts incorporating video, demonstration, active participation and coaching. Course fees include the manual and materials. Please register early to receive materials in advance.

Discrimination Prevention

The Government of British Columbia and the unions and associations representing its employees are committed to developing a work environment in which all employees are treated with respect and dignity, free from discrimination and harassment. The Discrimination Prevention Workshop is an important step in preventing all forms of discrimination. Because a discrimination free work environment is so important to all parties, this workshop is mandatory for all government employees.

Introduction To Critical Incident Stress Management

An introduction to the critical incident stress management model utilized by the International Critical Incident Stress Foundation. Participants learn how to act as peer support at their work site. Topics include: understanding critical incident stress; enhancing resilience to critical incident stress; intervention strategies pre- and post critical incident; and post-incident group defusing. Prerequisite: None.

Applying The Model: Critical Incident Stress Management

An opportunity to build upon skills learned in the previous course, and to develop skills necessary to lead defusing and debriefings. Topics include: rationale for critical incident stress management; one-on-one interventions; defusing; debriefing; crisis management briefings; and problems commonly encountered. Prerequisite: Successful completion of Introduction To Critical Incident Stress Management.

Communication Skills For The Critical Incident Stress Management Context

An opportunity to consolidate the use of empowering communication skills and processes in the critical incident stress management context. Topics include: strength-based, capacity enhancing techniques; and a framework for critical incident stress management conversations. Prerequisite: Successful completion of Introduction To Critical Incident Stress Management and Applying The Model: Critical Incident Stress Management.

