

# Recovering Corrupted or Lost Files from Other Media

You can use BadCopy Pro to recover files from other media besides floppy disks, e.g. CDs, DVDs, USB drives (aka flash drives, jump drives, keychain storage) and memory cards. The Disk Repair station does not have a Zip drive, so you will not be able to recover lost or corrupted files from Zip disks.

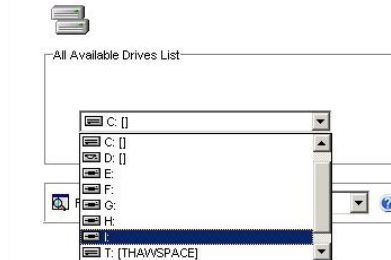
Malaspina Commons staff have tested the information presented in these guides, and are pleased to offer it to our students and employees as a help resource. The guidance offered in these documents is to be executed by the user, at the user's own risk.

## 1. USB drives

Insert your USB drive into a USB port on the front of the Disk Repair Station tower. Launch BadCopy Pro and select the **ZIP/MO/USB Disk** icon:



From the "All Available Drives List", select the I: drive.



**N.B.** if you don't see I: listed (but you do see letters E: through H:), close BadCopy Pro, insert your USB drive in a USB port, and launch BadCopy Pro again. If you don't see any drive letters from E: through I: listed, restart the Disk Repair Station by pushing the Reset button on the front of the tower.

Continue from Step 4 of the instructions for **Recovering Corrupted Files from Floppy Disks** or **Recovering Corrupted Files from Floppy Disks Mode #2** (Mode #1 is not available for USB drives).

## 2. CDs and DVDs

Insert your CD or DVD in the CD drive. Launch BadCopy Pro and select the **CD-ROM CD-R/W DVD** icon:



Continue from Step 4 of the instructions for **Recovering Corrupted Files from Floppy Disks**, **Recovering Corrupted Files from Floppy Disks Mode #1** or **Recovering Corrupted Files from Floppy Disks Mode #2**.

### 3. Memory Cards

The Disk Repair Station can accommodate the following memory card types:

- SecureDigital (SD)
- CompactFlash (CF I &11))
- SmartMedia (SM)
- MultiMediaCard (MMC)
- Memory Stick (MS)
- MicroDrive (MIC Drive)

Insert your memory card in the appropriately marked slot on the front of the Disk Repair Station tower. ***N.B. SD cards must be inserted upside down. This may be true for other card types as well. If you insert your card and you don't see a blue light come on beside it, try inserting it upside down.***

Launch BadCopy Pro and select the **Digital Media Flash Cards** icon:



From the “All Available Drives List”, select the drive letter that corresponds to your card (e.g. CompactFlash is E:, SD is G:, etc. (when you insert your card in the computer, it should open in a window and display the drive letter; if you're still not sure what letter matches your card, try each one until BadCopy Pro finds the files on your card.) ***If you don't see any drive letters from E: through I: listed, restart the Disk Repair Station by pushing the Reset button on the front of the tower.***

Continue from Step 4 of the instructions for **Recovering Corrupted Files from Floppy Disks Mode #2** (the other modes are not available for memory cards.) ***N.B.*** you will not need to select this mode, as it is selected by default – instead, you will see a ticked check box beside the label “Search and Recover Images and Movies only” (this is the only recovery mode available for memory cards.)